



TWO BLADES ENTERPRISE LLC

DISCLAIMER & LIMITATION OF RESPONSIBILITY

Doing Business As: Two Blades Care & Property Services

Effective Date: September 14, 2026

Last Updated: September 14, 2026

1. GENERAL DISCLAIMER

The information, services, materials, statements, estimates, recommendations, and content provided by **Two Blades Enterprise LLC ("Two Blades," "Company," "we," "us," or "our")** are intended to provide general information and services based upon the specific service being requested.

Services are subject to the applicable service agreement, estimate, membership agreement, lease, property-management agreement, care plan, clinical documentation, or other written agreement governing the relationship between Two Blades and the customer.

Nothing on our website or in general Company communications is intended to create a contractual obligation unless specifically stated in a written agreement signed or otherwise accepted by the parties.

2. NO GUARANTEE OF RESULTS

Two Blades makes no guarantee that any particular service will produce a specific result.

Results may depend upon circumstances outside the Company's control, including:

- Existing property conditions;
- Weather;
- Materials;
- Customer decisions;
- Third-party contractors;
- Utility conditions;
- Existing construction;



- Patient/client circumstances;
- Compliance with recommendations;
- Availability of parts or materials;
- Product performance;
- Site conditions;
- Unexpected defects;
- Emergency conditions.

Any examples, photographs, projections, estimates, testimonials, or descriptions of expected outcomes are illustrative only unless expressly incorporated into a written agreement.

3. ESTIMATES AND QUOTES

Any price displayed on the website, brochure, social-media page, advertisement, or other marketing material is subject to change unless expressly identified as a binding written quote.

Estimates may change because of:

- Additional labor;
- Additional materials;
- Hidden conditions;
- Customer-requested changes;
- Emergency work;
- Travel;
- Disposal;
- Permit requirements;
- Specialty subcontractors;
- Market pricing;
- Supply-chain conditions;



- Conditions discovered after work begins.

A written estimate or proposal will control when it conflicts with general website pricing.

4. SCOPE OF WORK

Two Blades will perform only the services described in the applicable:

- Estimate;
- Work order;
- Service agreement;
- Membership agreement;
- Care plan;
- Property-management agreement;
- Lease;
- Other written authorization.

Work outside the agreed scope may require additional authorization and payment.

5. PROPERTY-SERVICE DISCLAIMER

Two Blades Care & Property Services may provide property-related services such as:

- Property checks;
- Maintenance coordination;
- Minor repairs;
- Preventive maintenance;
- Seasonal services;
- Property inspections;
- Turnover services;
- Cleaning coordination;



- Vendor coordination;
- Rural property services;
- Exterior services;
- Interior maintenance;
- General property-support services.

These services are not intended to constitute a guarantee that a property is free from defects, hazards, code violations, structural deficiencies, environmental hazards, or other problems unless the applicable service specifically states otherwise.

6. LIMITATIONS OF PROPERTY INSPECTIONS

A property check or visual inspection performed by Two Blades is **not necessarily a home inspection, structural inspection, engineering inspection, environmental inspection, pest inspection, electrical inspection, plumbing inspection, or code-compliance inspection.**

Unless specifically contracted and legally authorized, Two Blades does not represent that a property inspection:

- Identifies every defect;
- Identifies concealed conditions;
- Determines structural integrity;
- Determines code compliance;
- Determines environmental safety;
- Determines presence of mold, asbestos, radon, lead, or other hazardous substances;
- Determines the remaining useful life of building components.

Customers should obtain appropriately licensed professionals when specialized inspection is necessary.

7. CONTRACTOR AND SPECIALTY-SERVICE DISCLAIMER



Two Blades may coordinate or refer customers to third-party professionals.

Third-party professionals may include:

- Electricians;
- Plumbers;
- HVAC contractors;
- Roofers;
- General contractors;
- Pest-control companies;
- Engineers;
- Surveyors;
- Inspectors;
- Environmental professionals;
- Other specialized providers.

Unless expressly stated otherwise in writing, Two Blades is not responsible for the independent professional acts or omissions of third-party providers.

Customers may contract directly with those providers.

8. NO PROFESSIONAL ENGINEERING OR ARCHITECTURAL SERVICES

Unless separately authorized, licensed, and contracted to provide such services, Two Blades does not provide:

- Professional engineering;
- Architectural services;
- Structural engineering;
- Land surveying;
- Legal services;
- Certified appraisal services;



- Specialized environmental consulting.

Customers requiring such services should obtain them from an appropriately qualified professional.

9. ELECTRICAL, PLUMBING, HVAC, AND SPECIALTY WORK

Two Blades will not represent that general property-service personnel are authorized to perform regulated or specialized work merely because they are capable of performing ordinary maintenance tasks.

Work requiring a specific license, permit, certification, registration, or specialized qualification will be performed only when appropriately authorized.

Where necessary, Two Blades may subcontract or refer the work to an appropriately qualified professional.

10. HAZARDOUS CONDITIONS

Two Blades may encounter hazardous conditions while providing services.

Examples include:

- Electrical hazards;
- Gas leaks;
- Structural instability;
- Mold;
- Asbestos;
- Lead;
- Biohazards;
- Chemical exposure;
- Animal waste;
- Pest infestations;
- Unsafe wiring;



- Fire hazards;
- Sewage;
- Contaminated materials.

Two Blades may stop work when a condition is reasonably believed to present a significant safety risk.

Additional services or qualified professionals may be required.

11. CUSTOMER-PROVIDED INFORMATION

Two Blades may rely upon information provided by customers, property owners, tenants, patients/clients, vendors, or other authorized individuals.

Two Blades is not responsible for errors resulting directly from materially inaccurate, incomplete, or misleading information supplied by the customer or another party.

Customers are responsible for providing information reasonably necessary for Two Blades to perform authorized services.

12. CUSTOMER ACCESS AND PROPERTY CONDITIONS

Customers are responsible for providing safe and lawful access to locations where services are requested.

Two Blades may reschedule or refuse service when:

- Access is unavailable;
- The property is unsafe;
- Severe weather creates a hazard;
- Animals create an unreasonable hazard;
- Illegal activity is reasonably suspected;
- Required utilities are unavailable;
- Conditions create an unreasonable risk to employees or contractors.



Additional trip or cancellation charges may apply pursuant to the applicable service agreement.

13. WEATHER AND FORCE MAJEURE

Two Blades is not responsible for delays caused by circumstances outside its reasonable control.

Such circumstances may include:

- Severe weather;
- Flooding;
- Snow or ice;
- Tornadoes;
- Fire;
- Natural disasters;
- Utility failures;
- Material shortages;
- Transportation interruptions;
- Government action;
- Labor disruptions;
- Supplier delays;
- Equipment failure;
- Emergencies;
- Acts of God;
- Other extraordinary circumstances.

Two Blades will make reasonable efforts to reschedule affected services.

14. PHOTO AND DOCUMENTATION DISCLAIMER



Two Blades may photograph or document property conditions for:

- Estimates;
- Work orders;
- Inspections;
- Maintenance records;
- Before-and-after documentation;
- Insurance documentation;
- Customer communications.

Photographs are generally limited to documenting observable conditions and are not necessarily evidence of every condition existing at a property.

15. CARE SERVICES DISCLAIMER

Two Blades may provide RN-led care, wellness, health-support, or other healthcare-related services.

Healthcare services are provided within the scope of the applicable provider's license, education, training, competence, applicable law, and the specific service being provided.

South Dakota law defines RN practice to include comprehensive nursing assessment, development and coordination of patient-centered care plans, implementation of nursing care, evaluation of interventions, teaching, and delegation/assignment of nursing interventions.

The Company's services do not expand an individual nurse's statutory scope of practice.

16. RN SCOPE-OF-PRACTICE DISCLAIMER

An RN employed by or working with Two Blades will perform nursing services only within the RN's lawful scope of practice and demonstrated competence.

South Dakota nursing rules specifically require nurses to practice within the legal boundaries established by South Dakota law and to accept personal responsibility for their competence, decisions, and actions.



Nothing on the Two Blades website should be interpreted as authorizing an RN, maintenance employee, caregiver, technician, or other employee to perform an activity outside that person's lawful scope of practice.

17. NOT A SUBSTITUTE FOR EMERGENCY CARE

Two Blades' services are **not intended to replace emergency medical services**.

If you are experiencing a medical emergency, call **911** or go to the nearest emergency department.

Do not wait for a response from Two Blades, a Two Blades nurse, a website form, email, text message, or customer portal during an emergency.

18. NO GUARANTEE OF MEDICAL OUTCOMES

Two Blades does not guarantee:

- Diagnosis;
- Treatment outcomes;
- Improvement in symptoms;
- Prevention of hospitalization;
- Prevention of injury;
- Prevention of disease;
- Medication effectiveness;
- Weight-loss results;
- Chronic-disease outcomes;
- Recovery time;
- Any particular health outcome.

Healthcare outcomes vary from person to person.

19. HEALTH INFORMATION DISCLAIMER



General health information provided through:

- The website;
- Blog posts;
- Social media;
- Emails;
- Newsletters;
- Educational materials;
- Marketing materials;

is provided for general educational purposes only.

It does not necessarily constitute individualized medical advice.

Patients/clients should not rely upon general website information as a substitute for an individualized clinical assessment.

20. WEBSITE HEALTH INFORMATION

The presence of healthcare-related information on the Two Blades website does not establish a provider-patient relationship merely because an individual reads the information or submits a general inquiry.

A healthcare relationship will be established according to applicable clinical procedures, consent, service agreements, care arrangements, and applicable law.

21. TELEHEALTH DISCLAIMER

If Two Blades offers telehealth services, those services will be provided only when legally permitted and clinically appropriate.

Telehealth may not be appropriate for every condition.

Two Blades may require an in-person evaluation or referral to another healthcare provider when appropriate.



22. WELLNESS AND HEALTH-EDUCATION SERVICES

Some Two Blades services may be educational or wellness-oriented rather than medical treatment.

Examples may include:

- Health education;
- Lifestyle education;
- Nutrition education;
- Wellness coaching;
- Exercise education;
- Sleep education;
- Care coordination;
- General health-support services.

The exact nature of the service will be described in the applicable service agreement.

23. MEDICATION DISCLAIMER

Unless specifically included within a lawful clinical service and performed by an appropriately licensed professional, Two Blades does not:

- Prescribe medications;
- Change prescriptions;
- Discontinue prescriptions;
- Replace a prescribing provider;
- Guarantee medication results.

Clients should not alter prescription medications based solely on general information provided by Two Blades.

24. SUPPLEMENTS AND NUTRITION



If Two Blades provides general information concerning supplements, nutrition, or wellness products, such information is educational.

Customers should consult an appropriately qualified healthcare provider before starting, stopping, or changing supplements, particularly when taking prescription medications or managing a medical condition.

25. LABORATORY AND DIAGNOSTIC SERVICES

If Two Blades assists with laboratory or diagnostic services, the Company's role will depend upon the specific service and applicable law.

Laboratory or diagnostic information should be interpreted by an appropriately qualified healthcare professional.

Two Blades does not guarantee the accuracy of third-party laboratory or diagnostic results.

26. HOME-HEALTH DISCLAIMER

If Two Blades eventually operates as a licensed/certified home-health agency, the Company's home-health services will be provided pursuant to the requirements applicable to that licensed operation.

Until the appropriate licensing, certification, accreditation, payer enrollment, policies, clinical infrastructure, and other requirements are satisfied, Two Blades will **not represent that it is a Medicare-certified home-health agency or otherwise provide regulated home-health services requiring licensure that the Company does not possess.**

This distinction is important because the RN license itself does not automatically make the business a licensed home-health agency.

27. EMERGENCY HOME SERVICES

Property-service personnel are not emergency medical responders.

Likewise, healthcare personnel are not automatically qualified to perform emergency property services.

Customers should contact the appropriate emergency service when necessary.



Examples include:

- 911;
- Fire department;
- Law enforcement;
- Emergency medical services;
- Utility emergency services;
- Gas company;
- Electrical utility.

28. PROPERTY MANAGEMENT DISCLAIMER

Two Blades may provide property-management or property-support services.

The Company's authority concerning a property will be determined by the applicable written agreement with the property owner.

Two Blades will not intentionally represent that it has authority to:

- Sell property;
- Transfer title;
- Execute a lease;
- Modify a lease;
- Collect rent;
- Enter into contracts;
- Authorize major repairs;

unless that authority has been granted through an applicable agreement and is legally permitted.

29. REAL ESTATE LICENSE DISCLAIMER



Unless Two Blades or the individual providing a particular service holds the required South Dakota real-estate license, the Company will not represent itself as a licensed real-estate broker or salesperson.

Real-estate brokerage, sales, leasing, or other regulated real-estate activities will be performed only when properly licensed and authorized.

South Dakota has separate statutory requirements governing real-estate licensees and their duties.

30. RENTAL PROPERTY DISCLAIMER

Rental availability, pricing, deposits, lease terms, utilities, amenities, property condition, and other rental information may change.

The applicable written lease or rental agreement controls the landlord-tenant relationship.

South Dakota's real-property leasing statutes address matters including landlord obligations, repairs, security deposits, lease terms, and tenant remedies.

Nothing on the website is intended to replace the applicable lease.

31. RENTAL APPLICATION DISCLAIMER

Submitting a rental application does not guarantee:

- Approval;
- Availability;
- A lease;
- A particular rental rate;
- A move-in date.

Applications may be subject to lawful screening and verification procedures.

All applicants will be evaluated according to applicable law and the Company's written rental-selection criteria.

32. FAIR HOUSING DISCLAIMER



Two Blades intends to comply with applicable federal, state, and local fair-housing and civil-rights requirements.

Nothing in this website or any rental advertisement is intended to discriminate unlawfully against any protected class.

Reasonable accommodation requests will be evaluated according to applicable law.

33. MEMBERSHIP DISCLAIMER

Memberships offered by Two Blades are subject to the applicable membership agreement.

Membership does not necessarily mean that:

- Every service is included;
- Emergency service is included;
- Unlimited service is included;
- Materials are included;
- Third-party services are included;
- Travel is free;
- Specialty work is included.

The applicable membership agreement and service schedule control.

34. MEMBERSHIP DOES NOT GUARANTEE AVAILABILITY

Membership may provide priority scheduling or other benefits but does not guarantee immediate service.

Emergency circumstances, staffing, weather, geographic location, workload, and specialized-service requirements may affect availability.

35. TRAVEL AND MILEAGE

Travel fees and mileage charges may apply.



Mileage may be calculated according to the Company's published mileage schedule or the applicable service agreement.

Travel charges may apply even when the requested work cannot ultimately be completed because of circumstances outside Two Blades' control, depending upon the applicable cancellation/travel policy.

36. THIRD-PARTY PRODUCT DISCLAIMER

Two Blades may recommend or use products manufactured by third parties.

Two Blades does not guarantee the performance, durability, safety, availability, or suitability of third-party products beyond representations expressly made in writing.

Manufacturer warranties may apply directly between the customer and manufacturer.

37. WARRANTIES

Unless expressly stated in a written agreement, Two Blades makes no implied promise that a service will:

- Remain effective for a particular period;
- Eliminate a problem;
- Prevent recurrence;
- Be suitable for an undisclosed purpose.

Any express warranty provided by Two Blades will be limited to the terms specifically stated in the applicable written agreement.

38. CUSTOMER RESPONSIBILITIES

Customers are responsible for:

- Providing accurate information;
- Providing reasonable access;
- Disclosing known hazards;



- Following applicable instructions;
- Paying invoices;
- Maintaining required utilities;
- Securing valuable personal property;
- Obtaining specialized professional services when appropriate;
- Following clinical recommendations when voluntarily accepted;
- Providing accurate healthcare information when necessary for care.

39. LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, Two Blades' liability arising from a particular service will be governed by the applicable written agreement.

Nothing in this Disclaimer is intended to exclude or limit liability that cannot legally be excluded or limited under applicable law.

In particular, nothing in this document is intended to waive:

- Statutory consumer protections;
- Nonwaivable tenant rights;
- Fair-housing rights;
- Healthcare rights;
- Professional licensing requirements;
- Liability arising from conduct that cannot legally be disclaimed.

40. NO WAIVER OF PROFESSIONAL RESPONSIBILITY

Nothing in this Disclaimer releases a licensed healthcare professional from professional duties imposed by applicable law.

A contract or disclaimer cannot authorize a nurse to practice outside the nurse's legal scope of practice.



South Dakota's nursing rules expressly make a nurse personally responsible for actions, competence, decisions, and behavior in nursing practice.

41. NO WAIVER OF TENANT RIGHTS

Nothing in this Disclaimer is intended to waive or reduce rights provided to residential tenants by South Dakota law.

South Dakota law contains specific statutory provisions concerning landlord duties, repairs, tenant remedies, and residential leases.

42. NO WAIVER OF ACCESSIBILITY RIGHTS

Nothing in this Disclaimer is intended to limit rights provided under:

- The Americans with Disabilities Act;
- Fair-housing laws;
- South Dakota disability-discrimination laws;
- Other applicable accessibility requirements.

Two Blades will maintain a separate Accessibility Statement and Policy.

43. NO LEGAL OR TAX ADVICE

Information provided by Two Blades concerning:

- Property ownership;
- Rental properties;
- Business operations;
- Taxes;
- Accounting;
- Contracts;
- Business structures;



is not legal or tax advice unless expressly provided by a properly licensed professional acting in that capacity.

Customers should consult an attorney, CPA, tax professional, or other qualified professional when appropriate.

44. NO FINANCIAL OR INVESTMENT ADVICE

Property information, rental projections, estimates, operating information, or other financial information is provided for informational purposes unless expressly represented otherwise.

Two Blades does not guarantee:

- Rental income;
- Appreciation;
- Occupancy;
- Cash flow;
- Investment return;
- Property value.

45. WEBSITE CONTENT

Two Blades attempts to keep website information accurate and current.

However, we do not guarantee that website content will always be:

- Complete;
- Current;
- Error-free;
- Available;
- Applicable to every customer.

Prices, services, availability, policies, and other information may change.



46. WEBSITE AVAILABILITY

Two Blades does not guarantee uninterrupted website availability.

The website may become temporarily unavailable because of:

- Maintenance;
 - Software updates;
 - Hosting issues;
 - Cybersecurity incidents;
 - Internet outages;
 - Third-party service interruptions;
 - Other technical issues.
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47. EXTERNAL LINKS

Our website may contain links to third-party websites.

Two Blades does not control or guarantee the:

- Accuracy;
- Security;
- Availability;
- Privacy practices;
- Content;

of external websites.

Users access third-party websites at their own discretion.

48. TESTIMONIALS AND EXAMPLES

Testimonials and examples represent the experiences of the individuals providing them.

They are not guarantees that another customer will achieve the same result.



Healthcare testimonials, where permitted, will be handled consistently with applicable privacy and professional requirements.

49. NO EMERGENCY RESPONSE GUARANTEE

Unless Two Blades expressly contracts for emergency response services, the Company does not guarantee a particular emergency response time.

Customers should use appropriate emergency services when immediate assistance is required.

50. COMMUNICATION DELAYS

Email, text messages, website submissions, customer portals, and other electronic communications may experience delays.

Electronic communications should not be used when immediate action is required.

51. SECURITY AND ACCESS CODES

Customers should not provide unnecessary passwords, alarm codes, financial credentials, or other sensitive security information.

When access credentials are necessary for authorized property services, customers should use the Company's designated secure procedures whenever available.

52. CHILDREN

Two Blades' general website services are not intended to provide healthcare or other services to minors unless appropriate consent and service arrangements have been established.

Parents or legal guardians should contact Two Blades regarding services involving minors.

53. GOVERNING LAW



Unless otherwise required by applicable law or provided by a specific written agreement, services provided by Two Blades in South Dakota will be governed by applicable South Dakota law.

Nothing in this provision is intended to prevent application of mandatory federal or state law.

54. SEVERABILITY

If any provision of this Disclaimer is determined to be invalid or unenforceable, the remaining provisions will remain effective to the extent permitted by law.

55. ENTIRE AGREEMENT

This Disclaimer is a general Company policy.

It does not replace or supersede a more specific written:

- Service agreement;
- Care agreement;
- Membership agreement;
- Property-management agreement;
- Lease;
- Work order;
- Estimate;
- Patient/client agreement;
- Other contract.

Where a specific written agreement conflicts with this general Disclaimer, the more specific agreement will control to the extent permitted by law.

56. UPDATES



Two Blades may update this Disclaimer as the Company's services, technology, operations, and applicable laws change.

The current version will be posted on the Company's website.

Effective Date: September 14, 2026

Last Updated: September 14, 2026

57. CONTACT INFORMATION

Two Blades Enterprise LLC

Two Blades Care & Property Services

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Email: info@twobladesenterprise.com

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Legal/Compliance Contact: Trey Hendrickson / CEO