

## **TWO BLADES ENTERPRISE LLC**

### **TERMS OF SERVICE**

**Effective Date:** September 14, 2026

**Last Updated:** September 14, 2026

#### **Two Blades Enterprise LLC**

**Doing Business As:** Two Blades Care & Property Services

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### **1. ACCEPTANCE OF THESE TERMS**

These Terms of Service ("Terms") govern your access to and use of the Two Blades Enterprise LLC website, online services, customer portals, service-request forms, pricing information, membership programs, and services offered by Two Blades Enterprise LLC ("Two Blades," "Company," "we," "us," or "our").

By accessing our website, submitting a service request, requesting an estimate, purchasing a service, enrolling in a membership, or otherwise engaging Two Blades for services, you acknowledge that you have read, understood, and agree to these Terms.

If you do not agree to these Terms, do not use the website or request services through the website.

Certain services may also be governed by a separate written agreement, estimate, work order, membership agreement, property-management agreement, lease, consent form, care agreement, or other document. If a separate written agreement applies to a particular service, that agreement will govern the specific service to the extent of any conflict with these general Terms.

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### **2. ABOUT TWO BLADES ENTERPRISE**

Two Blades Enterprise LLC is a South Dakota business providing a range of services that may include:

- Care and support services
- RN-led services
- Home and property support
- Property watch

- Home watch
- Property inspections
- Maintenance
- Rental turnovers
- Aging-in-place property modifications
- Commercial property services
- Property-management services
- Rental-related services
- Membership programs
- Other related services

Not every service is available in every geographic area, and not every service is available at all times.

Services may be provided directly by Two Blades employees or, when appropriate, by qualified independent contractors, licensed professionals, vendors, or subcontractors.

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### **3. SERVICE AVAILABILITY AND SERVICE AREA**

Two Blades primarily serves rural and eastern South Dakota communities.

Service availability depends upon:

- Geographic location
- Staffing
- Employee availability
- Service complexity
- Licensing requirements
- Weather
- Travel distance
- Equipment availability
- Contractor availability

- Applicable laws and regulations

We reserve the right to decline a service request when the requested service is outside our service area, outside our capabilities, outside an employee's lawful scope of practice, or otherwise inappropriate for Two Blades to provide.

Submission of a service request **does not** guarantee that Two Blades will accept the job.

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#### **4. WEBSITE USE**

You may use this website for lawful purposes only.

You agree not to:

- Use the website for unlawful purposes;
- Provide knowingly false information;
- Impersonate another person;
- Attempt to gain unauthorized access to our systems;
- Interfere with website operation;
- Upload malicious software;
- Attempt to circumvent security measures;
- Scrape or copy website content for unauthorized commercial use;
- Submit fraudulent service requests;
- Use the website to harass employees or customers;
- Use the website to transmit confidential medical information through an unsecured form.

Two Blades may suspend or restrict access to website features when reasonably necessary to protect the Company, customers, employees, vendors, or website systems.

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#### **5. WEBSITE INFORMATION IS GENERAL INFORMATION**

Information appearing on this website is provided for general informational purposes.

Although we make reasonable efforts to keep information accurate and current, we do not guarantee that every website page, price, service description, availability statement, photograph, estimate, or other information will always be completely current.

Website information does not constitute:

- Medical advice;
- Legal advice;
- Tax advice;
- Financial advice;
- Real-estate investment advice;
- A professional property appraisal;
- An insurance policy;
- A guarantee of service availability;
- A guarantee of a particular outcome.

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## **6. PRICING**

Two Blades may publish prices, starting prices, membership prices, mileage charges, or estimated service rates on its website.

Unless specifically stated otherwise, website pricing is subject to confirmation.

Final pricing may vary based on:

- Actual scope of work;
- Property condition;
- Labor requirements;
- Materials;
- Equipment;
- Travel;
- Mileage;
- Emergency or after-hours service;

- Third-party vendors;
- Subcontractors;
- Permits;
- Disposal fees;
- Specialty services;
- Changes requested by the customer.

Where a service is displayed as "**Starting At,**" the displayed amount is not a guaranteed final price.

Two Blades will make reasonable efforts to communicate material changes in pricing before performing additional billable work.

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## 7. ESTIMATES AND QUOTES

An estimate is an approximation of anticipated charges based on information available at the time the estimate is prepared.

A written estimate becomes a binding fixed-price commitment only when expressly identified as such in writing by an authorized Two Blades representative.

If conditions materially differ from those reasonably observable when the estimate was prepared, Two Blades may provide a revised estimate or change order.

Customers may be required to approve additional work before that work is performed, except where immediate action is reasonably necessary to prevent imminent property damage, safety hazards, or other significant harm.

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## 8. CUSTOMER AUTHORIZATION

By requesting services, you represent that:

1. You are legally authorized to request the services;
2. You have authority to authorize work at the property;
3. Information provided to Two Blades is accurate;
4. You will provide reasonable access necessary to perform the service;

5. You will disclose known hazards or conditions that could affect safe performance of the work.

If you are requesting services on behalf of another person, property owner, family member, business, estate, landlord, tenant, or organization, you represent that you have authority to do so.

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## **9. ACCESS TO PROPERTY**

Customers must provide safe and reasonable access to locations where services are scheduled.

Access may include:

- Keys;
- Door codes;
- Lockbox access;
- Garage access;
- Building access;
- Parking access;
- Utility access;
- Access to equipment necessary to perform the service.

Customers are responsible for ensuring that animals are appropriately secured when necessary.

Two Blades may postpone or refuse service when employees reasonably believe that conditions are unsafe.

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## **10. HAZARDOUS OR UNSAFE CONDITIONS**

Two Blades employees are not required to enter or work in conditions that present an unreasonable risk of injury.

Examples may include:

- Fire;

- Smoke;
- Gas leaks;
- Exposed electrical hazards;
- Structural instability;
- Severe pest infestation;
- Hazardous chemicals;
- Biohazards;
- Illegal drug activity;
- Aggressive animals;
- Threatening individuals;
- Unsafe weather conditions;
- Significant mold or contamination;
- Other dangerous conditions.

If an immediate emergency exists, customers should contact the appropriate emergency service provider or **911**.

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## **11. MATERIALS AND THIRD-PARTY SERVICES**

Unless otherwise agreed, materials and third-party services may be billed separately.

Third-party services may include:

- Licensed trades;
- Plumbers;
- Electricians;
- HVAC contractors;
- Roofers;
- Pest-control companies;
- Appliance technicians;

- Specialty contractors;
- Waste-removal services;
- Other professional vendors.

Two Blades may coordinate third-party services when appropriate.

Two Blades is not responsible for the independent acts or omissions of an independent third-party contractor to the extent permitted by law.

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## **12. LICENSED AND REGULATED SERVICES**

Two Blades will not represent that it is authorized to perform a service when the service requires a license, certification, registration, permit, professional credential, or other authorization that Two Blades or the individual performing the service does not possess.

Where required, Two Blades may:

- Refer the customer to a qualified professional;
- Use an appropriately licensed subcontractor;
- Decline the service;
- Require additional documentation before proceeding.

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## **13. CARE SERVICES**

Two Blades may offer care, wellness, support, RN-led, or other healthcare-related services only to the extent legally permitted and appropriately staffed, licensed, certified, ordered, supervised, and insured.

The availability and scope of clinical services may change depending upon applicable South Dakota and federal requirements.

Nothing on this website guarantees that a particular healthcare service is currently available.

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## **14. HOME HEALTH SERVICES**

If Two Blades operates a certified Home Health Agency, applicable federal and state requirements will govern those services.

Home-health services may require:

- Appropriate referral;
- Physician or qualified practitioner orders;
- Plan of care;
- Clinical eligibility;
- Payer authorization;
- Medicare/Medicaid requirements;
- Appropriate clinical staffing;
- Required assessments and documentation.

South Dakota Medicaid rules specifically require an order before applicable home-health services begin and require a plan of care based on the prescribed services.

Two Blades will not guarantee Medicare, Medicaid, insurance, or other payer reimbursement unless specifically stated in writing.

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## 15. CLINICAL INFORMATION

Customers should **not submit detailed medical information through ordinary website contact forms, email forms, or other unsecured website features** unless specifically instructed to do so through an approved secure system.

Clinical records will be maintained through the Company's designated clinical information system when applicable.

Clinical information may include:

- Assessments;
- Care plans;
- Clinical notes;
- Orders;
- Medication information;

- Diagnoses;
- Treatment information;
- Other protected health information.

Where applicable, healthcare services will be subject to separate clinical consents, notices, authorizations, and privacy requirements.

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## **16. NO EMERGENCY MEDICAL SERVICE**

Two Blades' website, online forms, email, customer portal, and ordinary service-request system are **not emergency medical services**.

If you have a medical emergency, call **911** or go to the nearest emergency department.

Do not wait for a response from Two Blades to address an emergency.

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## **17. RN SCOPE OF PRACTICE**

RN services are limited to the lawful scope of practice of the individual nurse and applicable South Dakota law, professional standards, orders, policies, and service requirements.

Nothing in these Terms authorizes an employee to perform a service outside the employee's lawful scope of practice.

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## **18. PROPERTY WATCH AND HOME WATCH**

Property-watch and home-watch services generally consist of observation, inspection, documentation, reporting, and coordination of identified concerns.

Unless expressly included in a written agreement, property-watch services do not guarantee:

- Prevention of theft;
- Prevention of vandalism;
- Prevention of weather damage;
- Prevention of water damage;

- Prevention of mechanical failure;
- Prevention of frozen pipes;
- Prevention of fire;
- Prevention of unauthorized entry;
- Continuous monitoring.

Property-watch services are **not security services or insurance**.

Customers remain responsible for maintaining appropriate property and casualty insurance.

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## 19. PROPERTY INSPECTIONS

Property inspections performed by Two Blades are service inspections based upon the agreed scope.

Unless specifically contracted otherwise, they are not:

- Home inspections for a real-estate transaction;
- Structural engineering inspections;
- Licensed electrical inspections;
- Licensed plumbing inspections;
- Environmental assessments;
- Mold inspections;
- Radon testing;
- Pest inspections;
- Professional appraisals;
- Code-compliance certifications.

Where specialized expertise is required, Two Blades may recommend a qualified professional.

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## 20. MAINTENANCE SERVICES

Maintenance services are limited to the scope described in the estimate, work order, or service agreement.

Maintenance work may include routine property-support activities that do not require a specialized professional license.

Services requiring specialized licensing may be referred to or performed by appropriately licensed professionals.

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## **21. PROPERTY MANAGEMENT**

Property-management services may be subject to South Dakota real-estate licensing requirements.

South Dakota defines a "property manager" to include a person who, for compensation, negotiates or attempts to negotiate rentals or leases, lists real estate for rental or lease, collects rent, or advertises or holds themselves out as engaging in those activities.

Accordingly:

**Two Blades will provide property-management services only through the legally appropriate licensed structure and personnel.**

Where required, a licensed South Dakota real-estate broker/property manager and applicable written property-management agreement will govern the relationship.

Nothing in these Terms creates a real-estate agency relationship.

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## **22. PROPERTY MANAGEMENT AGREEMENTS**

Property-management clients may be required to execute a separate written Property Management Agreement.

That agreement may address:

- Management authority;
- Fees;
- Leasing;
- Tenant placement;
- Rent collection;

- Maintenance;
- Inspections;
- Security deposits;
- Owner distributions;
- Trust accounts;
- Vendor relationships;
- Termination;
- Renewal;
- Notices;
- Accounting;
- Legal compliance.

South Dakota law specifically addresses written agency agreements and permits automatic renewal of property-management agreements when they contain written cancellation terms acceptable under the agreement.

The separate Property Management Agreement controls where it differs from these general Terms.

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## **23. RENTALS AND TENANT SERVICES**

Rental properties are subject to separate leases and applicable landlord-tenant laws.

These Terms do not replace:

- A lease;
- Rental application;
- Security-deposit agreement;
- Property-management agreement;
- Required disclosures;
- Applicable federal, state, or local housing requirements.

Applicants must provide truthful information.

Rental approval is subject to the Company's lawful rental criteria and applicable fair-housing and civil-rights requirements.

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## **24. FAIR HOUSING**

Two Blades will administer rental and property-management activities in accordance with applicable federal, state, and local fair-housing and civil-rights requirements.

Rental decisions will not knowingly be based upon a protected characteristic prohibited by applicable law.

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## **25. MEMBERSHIPS**

Two Blades may offer recurring membership programs.

Each membership may have:

- Monthly or annual fees;
- Included services;
- Service limits;
- Geographic limitations;
- Response-time limitations;
- Mileage limitations;
- Exclusions;
- Additional charges.

The applicable membership agreement controls the specific benefits provided.

Membership enrollment does not guarantee a particular service time, employee, clinical outcome, property outcome, or emergency response.

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## **26. MEMBERSHIP BILLING**

Recurring membership charges will be billed according to the membership agreement.

Before enrollment, customers will be provided with the applicable:

- Price;
- Billing frequency;
- Included services;
- Excluded services;
- Cancellation terms;
- Renewal terms;
- Additional charges.

Customers may cancel memberships according to the cancellation terms contained in the applicable membership agreement.

Two Blades will not intentionally misrepresent membership pricing, benefits, savings, or services.

South Dakota law prohibits deceptive acts and misrepresentations in connection with the sale or advertising of services.

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## **27. TRAVEL AND MILEAGE**

Because Two Blades serves rural communities, travel and mileage charges may apply.

Applicable mileage charges will be disclosed through:

- Pricing;
- Estimate;
- Service agreement;
- Membership agreement;
- Work order;
- Invoice; or
- Other customer communication.

Mileage charges may vary according to service location, service type, and applicable pricing schedule.

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## **28. CANCELLATION AND RESCHEDULING**

Customers should provide reasonable notice when canceling or rescheduling a service.

Cancellation fees may apply when disclosed in:

- An estimate;
- Service agreement;
- Membership agreement;
- Appointment confirmation;
- Work order; or
- Other applicable written terms.

Two Blades may waive a cancellation charge at its discretion.

Emergency circumstances may be handled differently.

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## **29. DOOR-TO-DOOR SALES**

If a transaction qualifies as a South Dakota door-to-door sale, applicable cancellation and disclosure requirements will be followed.

South Dakota's consumer-protection statute provides specific requirements for qualifying door-to-door sales, including cancellation information and notice requirements.

Nothing in these Terms is intended to waive a consumer right that cannot legally be waived.

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## **30. PAYMENT**

Unless otherwise agreed in writing, payment is due according to the invoice or service agreement.

Payment methods may include:

- Credit card;
- Debit card;
- ACH;
- Check;

- Electronic payment;
- Other methods accepted by Two Blades.

Customers authorize Two Blades to charge an approved payment method for amounts properly due under an applicable agreement.

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### **31. LATE PAYMENTS**

Past-due accounts may be subject to:

- Late fees;
- Collection costs;
- Suspension of non-emergency services;
- Referral to a collection agency;
- Legal remedies available under applicable law.

Any late fee must be disclosed in the applicable agreement or invoice terms and must comply with applicable law.

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### **32. CUSTOMER-PROVIDED MATERIALS**

Customers are responsible for materials or equipment they provide for use in a service unless otherwise agreed.

Two Blades may refuse to use customer-provided materials that appear defective, unsafe, inappropriate, or incompatible with the requested work.

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### **33. WARRANTIES**

Any express warranty provided for a particular service will be stated in the applicable estimate, invoice, service agreement, or written warranty.

Except for warranties that cannot legally be excluded, services are provided subject to the applicable written scope and limitations.

Nothing in these Terms excludes a warranty or legal protection that applicable law prohibits the Company from excluding.

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### 34. PROPERTY DAMAGE AND SERVICE CONDITIONS

Two Blades will exercise reasonable care while performing services.

Customers understand that some work inherently involves risks of incidental damage, including work involving:

- Plumbing;
- Electrical components;
- Fixtures;
- Walls;
- Flooring;
- Landscaping;
- Aging equipment;
- Existing structures;
- Older mechanical systems.

Two Blades will not be responsible for damage caused by undisclosed pre-existing defects, hidden conditions, defective materials, or conditions outside the Company's reasonable control, except to the extent caused by Two Blades' negligence or other legally actionable conduct.

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### 35. LIMITATION OF LIABILITY

To the maximum extent permitted by applicable law, Two Blades' liability arising from a particular non-clinical service will be limited to the amount actually paid by the customer for the specific service giving rise to the claim.

This limitation does **not** apply to liability that cannot legally be limited or waived.

Nothing in these Terms is intended to:

- Waive liability for gross negligence where prohibited;
- Waive liability for intentional misconduct;
- Waive legally protected consumer rights;

- Waive professional liability that cannot legally be waived;
- Limit liability to the extent prohibited by applicable law.

**Healthcare and clinical services may be subject to separate professional and clinical agreements and applicable malpractice/professional-liability law.**

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### **36. NO GUARANTEE OF OUTCOME**

Two Blades does not guarantee:

- A particular healthcare outcome;
- Prevention of illness;
- Prevention of injury;
- Prevention of property damage;
- Prevention of theft;
- Prevention of mechanical failure;
- Increase in property value;
- Rental occupancy;
- Tenant performance;
- Investment returns;
- Insurance coverage;
- Payer reimbursement.

Services are intended to provide the services specifically described in the applicable agreement.

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### **37. CUSTOMER RESPONSIBILITY FOR INSURANCE**

Customers are responsible for maintaining appropriate insurance for:

- Homes;
- Rental properties;
- Commercial properties;

- Personal property;
- Vehicles;
- Healthcare expenses where applicable.

Property-watch services do not replace property insurance.

Care services do not replace health insurance, Medicare, Medicaid, long-term-care insurance, or other insurance coverage.

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### **38. FORCE MAJEURE**

Two Blades will not be responsible for delays or inability to perform caused by circumstances outside the Company's reasonable control, including:

- Severe weather;
- Flood;
- Fire;
- Natural disaster;
- Pandemic;
- Utility failure;
- Road closure;
- Government action;
- Labor shortage;
- Supplier shortage;
- Equipment failure;
- Emergency circumstances;
- Acts of terrorism;
- Other extraordinary events.

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### **39. PHOTOGRAPHS AND SERVICE DOCUMENTATION**

Two Blades may take photographs or create documentation reasonably necessary to:

- Document service condition;
- Document completed work;
- Prepare estimates;
- Maintain service records;
- Communicate with customers;
- Document property conditions;
- Support billing;
- Address disputes;
- Maintain business records.

Photographs containing personally identifiable or clinical information will be handled according to applicable privacy requirements.

Two Blades will not use identifiable customer photographs for public marketing without appropriate authorization when required.

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#### **40. ELECTRONIC COMMUNICATIONS**

By communicating electronically with Two Blades, you agree that the Company may communicate with you by:

- Email;
- Text message;
- Customer portal;
- Electronic documents;
- Other electronic communication methods you have authorized.

South Dakota's Electronic Transactions Act generally recognizes electronic records and electronic signatures and provides that a record or signature may not be denied legal effect solely because it is electronic.

Customers may request paper copies of documents where applicable.

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## **41. TEXT MESSAGES**

If you opt in to text communications, messages may include:

- Appointment reminders;
- Estimate notifications;
- Service updates;
- Billing notifications;
- Customer-service communications.

Message frequency may vary.

Standard messaging and data rates may apply.

You may opt out of non-essential text messages by following the instructions provided in the applicable communication.

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## **42. PRIVACY**

Two Blades' collection and use of personal information is governed by the Company's Privacy Policy.

The Privacy Policy should be maintained separately from these Terms.

Healthcare information, when applicable, may also be governed by separate privacy practices and applicable federal and state healthcare privacy requirements.

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## **43. INTELLECTUAL PROPERTY**

Unless otherwise stated, the Two Blades Enterprise name, logo, trademarks, graphics, website content, written materials, photographs, designs, and other original content are owned by or licensed to Two Blades Enterprise LLC.

You may not reproduce, modify, distribute, sell, or commercially exploit Company materials without written permission.

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## **44. THIRD-PARTY WEBSITES AND SERVICES**

The website may contain links to third-party websites, payment providers, software platforms, healthcare resources, property-management systems, or other services.

Two Blades does not control third-party websites and is not responsible for their:

- Content;
- Privacy practices;
- Availability;
- Security;
- Terms;
- Products;
- Services.

Your use of a third-party service is governed by that provider's terms.

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#### **45. REVIEWS AND CUSTOMER FEEDBACK**

Customers may voluntarily submit reviews or feedback.

By submitting feedback, you grant Two Blades permission to use the feedback for legitimate business purposes, subject to applicable privacy laws and any separate agreement.

Two Blades will not knowingly fabricate customer reviews or testimonials.

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#### **46. SERVICE REFUSAL**

Two Blades may refuse or discontinue a service when reasonably necessary because of:

- Safety concerns;
- Harassment;
- Threatening behavior;
- Illegal activity;
- Nonpayment;
- Lack of access;

- Unsafe property conditions;
- Misrepresentation;
- Service outside our capabilities;
- Licensing restrictions;
- Staffing limitations;
- Repeated violation of service agreements.

Where appropriate, Two Blades will provide notice and reasonable opportunity to resolve the issue.

Clinical service discontinuation will be handled according to applicable professional and healthcare requirements rather than solely under ordinary commercial-service rules.

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## **47. DISPUTE RESOLUTION**

Customers are encouraged to contact Two Blades first so that the Company can attempt to resolve a dispute informally.

Written complaints may be submitted to:

**Two Blades Enterprise LLC**  
**Care & Property Services**  
South Dakota

Include:

- Name;
- Contact information;
- Service date;
- Property address if applicable;
- Description of the issue;
- Requested resolution;
- Supporting documentation.

Nothing in this section prevents a customer from exercising a right that cannot legally be waived.

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#### **48. GOVERNING LAW**

These Terms are governed by the laws of the **State of South Dakota**, except to the extent federal law or another mandatory law applies.

South Dakota's contract statutes address contract formation, performance, and electronic transactions, including recognition of electronic records and signatures.

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#### **49. VENUE**

To the extent permitted by applicable law, disputes arising from these Terms or ordinary non-clinical services shall be brought in a court of competent jurisdiction located in South Dakota.

Nothing in this section prevents a party from bringing a claim in another forum when required by applicable law.

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#### **50. SEVERABILITY**

If any provision of these Terms is determined to be invalid, unlawful, or unenforceable, the remaining provisions will remain in effect to the fullest extent permitted by law.

The invalid provision will be interpreted or modified to the minimum extent necessary to make it enforceable, if legally permissible.

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#### **51. NO WAIVER**

Failure by Two Blades to enforce a provision of these Terms does not constitute a waiver of the Company's right to enforce that provision later.

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#### **52. ASSIGNMENT**

Customers may not assign their rights or obligations under these Terms without written consent from Two Blades.

Two Blades may assign or transfer these Terms in connection with a merger, sale, restructuring, or transfer of substantially all business assets, subject to applicable law.

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### **53. CHANGES TO THESE TERMS**

Two Blades may modify these Terms from time to time.

The updated version will be posted on the website with a revised "Last Updated" date.

Changes will apply prospectively unless otherwise required by law.

A separate signed service agreement will continue to govern services already contracted for to the extent required by that agreement or applicable law.

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### **54. ENTIRE AGREEMENT**

These Terms, together with any applicable:

- Service agreement;
- Estimate;
- Work order;
- Membership agreement;
- Property-management agreement;
- Lease;
- Clinical agreement;
- Consent;
- Privacy Policy;
- Other written agreement,

constitute the applicable agreement between the parties concerning the services.

If there is a conflict, the more specific agreement generally controls for the specific service, subject to applicable law.

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### **55. NOTICES**

Notices may be delivered by:

- Email;

- Customer portal;
- Postal mail;
- Personal delivery;
- Other legally permissible electronic means.

Customers are responsible for maintaining accurate contact information.

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## **56. PROFESSIONAL LICENSING AND REGULATORY COMPLIANCE**

Two Blades intends to conduct its operations in accordance with applicable federal, South Dakota, county, municipal, professional licensing, healthcare, real-estate, property-management, labor, tax, consumer-protection, and other applicable requirements.

Where a service requires a separate license or professional credential, the service will be provided only through the appropriate legally authorized person or entity.

This is particularly important for:

- Home health;
  - Nursing;
  - Therapy;
  - Medication-related services;
  - Real-estate brokerage;
  - Property management;
  - Specialized construction;
  - Electrical work;
  - Plumbing;
  - HVAC;
  - Other regulated services.
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## **57. HOME HEALTH CERTIFICATION**

Two Blades will not represent itself as a Medicare-certified or otherwise certified Home Health Agency unless and until the appropriate certification and enrollment requirements have been satisfied.

The South Dakota Department of Health currently states that South Dakota does not require state licensure for certified HHAs, but certified HHAs are subject to applicable federal requirements and Medicare enrollment processes.

Website language will be updated as the Company's regulatory status changes.

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## **58. PROPERTY-MANAGEMENT LICENSING**

Nothing in these Terms authorizes Two Blades or any employee to perform a regulated real-estate activity without the required license, broker relationship, registration, or other authorization.

South Dakota law defines property-management activities broadly enough to include activities such as negotiating rentals, listing rentals, collecting rents, and holding oneself out as providing those services for compensation.

Two Blades will maintain appropriate licensing and contractual structures before providing services requiring such authorization.

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## **59. CUSTOMER ACKNOWLEDGMENT**

By submitting a request for service, accepting an estimate, scheduling a service, purchasing a membership, signing a service agreement, or otherwise engaging Two Blades, you acknowledge that:

- You have had an opportunity to review these Terms;
- You understand that prices may vary when properly disclosed;
- You understand that services are limited to the agreed scope;
- You understand that healthcare services are subject to applicable clinical requirements;
- You understand that property-management services may require separate agreements;
- You understand that the website is not an emergency service;

- You agree to comply with applicable service agreements.

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## **60. CONTACT INFORMATION**

**Two Blades Enterprise LLC**

**DBA Two Blades Care & Property Services**

South Dakota

**Website:** <https://www.twobladesenterprise.com>

**Phone:** (307)281-1476

**Email:** [info@twobladesenterprise.com](mailto:info@twobladesenterprise.com)

**Business Address:** 224 Garfield Avenue, Willow Lake, South Dakota 57278

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## **61. EFFECTIVE DATE**

**Effective:** September 14, 2026

**Last Updated:** September 14, 2026